The heart of mobility payment in the Bay Area

- Use a Clipper card to conveniently pay fares on 22 transit agencies with a single card.
- Clipper allows customers to easily transfer between agencies.
- Eight transit agencies offer single-ride discounts to Clipper customers.
- Seven transit agencies offer money-saving passes only on Clipper.
- Clipper processes 23 million fare payments and $50 million in transit revenue every month.
- Customers love Clipper, which earns a 96% satisfaction rating.

But... an aging system

- Finding parts to fix existing equipment is increasingly difficult.
- Fixing problems can require customized, costly solutions.
- So we’re upgrading to a new system.

A bright future—and the future of seamless mobility

- The new Clipper system is on schedule to roll out over the next couple of years (full transition by 2023).

The new system will:

- Allow you to pay with a Clipper card or your phone.
- Have value availability immediately.
- Replace 90s-era equipment with new, modern equipment.
- Be available for transit parking and other transportation choices for seamless travel.

Clipper goals

- Intuitive, familiar experience
- Excellent, proactive customer service
- Transparent and efficient governance
- Accurate and complete data
- Flexibility and responsiveness
- Efficient and reliable operations

We are taking a successful but outdated system and bringing it up to date while preparing for the future.

futureofclipper.com